

Memorial Medical Centre Patient Participation Group (PPG)

During the Patient Participation Group meetings held on the 19th of November 2023 and the 5th of December 2023 the following subjects were discussed:

The refurbishment of the waiting room and the repositioning of the notice boards. This work is now scheduled for the January 2024.

A food collection box is now in situ within the reception area and being collected on a regular basis.

Ongoing problems with the telephone system.

Dr Ben Ingram is now Clinical Director for the local Primary Care Network sharing this role with Dr Modupe Martin from the Green Porch surgery.

The difficulties encountered with the new AccuRX computer system the third to be used by the Memorial Medical Centre.

Out of the 100 respondents to the Family and Friends survey 65 said the surgery was very good and 88 patients stated they were happy with the service they received.

If you would like more information about the PPG or would like to join, please contact the chairperson Roy Gosling. Please ask at the reception for further contact details.